

1 10A NCAC 13P .0102 is amended as published in 38:06 NCR 308-332 as follows:

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3 **10A NCAC 13P .0102 DEFINITIONS**

4 In addition to the definitions in G.S. 131E-155, the following definitions apply throughout this Subchapter:

- 5 (1) "Affiliated EMS Provider" means the firm, corporation, agency, organization, or association  
6 identified with a specific county EMS system as a condition for EMS Provider Licensing as required  
7 by Rule .0204 of this Subchapter.
- 8 (2) "Affiliated Hospital" means a non-trauma center hospital that is owned by the Trauma Center ~~or~~  
9 ~~there is or a hospital with~~ a contract or other agreement to allow for the acceptance or transfer of the  
10 Trauma Center's patient population to the non-trauma center hospital.
- 11 (3) "Affiliate" or "Affiliation" means a reciprocal agreement and association that includes active  
12 participation, collaboration, and involvement in a process or system between two or more parties.
- 13 (4) "Alternative Practice Setting" means a practice setting that utilizes credentialed EMS personnel that  
14 may not be affiliated with or under the oversight of an EMS System or EMS System Medical  
15 Director.
- 16 (5) "Air Medical Ambulance" means an aircraft configured and medically equipped to transport patients  
17 by air. The patient care compartment of air medical ambulances shall be staffed by medical crew  
18 members approved for the mission by the Medical Director.
- 19 (6) "Air Medical Program" means a SCTP or EMS System utilizing rotary-wing or fixed-wing aircraft  
20 configured and operated to transport patients.
- 21 (7) "Assistant Medical Director" means a physician, EMS-PA, or EMS-NP who assists the Medical  
22 Director with the medical aspects of the management of a practice setting utilizing credentialed  
23 EMS personnel or medical crew members.
- 24 (8) "Bypass" means a decision made by the patient care technician to transport a patient from the scene  
25 of an accident or medical emergency past a receiving facility for the purposes of accessing a facility  
26 with a higher level of care, ~~or by~~ a hospital of its own volition ~~reroutes to reroute~~ a patient from the  
27 scene of an accident or medical emergency or referring hospital to a facility with a higher level of  
28 care.
- 29 (9) "Community Paramedicine" means an EMS System utilizing credentialed personnel who have  
30 received additional training as determined by the EMS ~~system~~ System Medical Director to provide  
31 knowledge and skills for the community needs beyond the 911 emergency response and transport  
32 operating guidelines defined in the EMS ~~system~~ System plan.
- 33 (10) "Contingencies" mean conditions placed on a designation that, if unmet, may result in the loss or  
34 amendment of a designation.
- 35 (11) "Convalescent Ambulance" means an ambulance used on a scheduled basis solely to transport  
36 patients having a known non-emergency medical condition. Convalescent ambulances shall not be  
37 used in place of any other category of ambulance defined in this Subchapter.

- 1 (12) "Deficiency" means the failure to meet essential criteria for a designation that can serve as the basis  
2 for a focused review or denial of a designation.
- 3 (13) "Department" means the North Carolina Department of Health and Human Services.
- 4 (14) "Diversion" means the hospital is unable to accept a patient due to a lack of staffing or resources.
- 5 (15) "Educational Medical Advisor" means the physician responsible for overseeing the medical aspects  
6 of approved EMS educational programs.
- 7 (16) "EMS Care" means all services provided within each EMS System by its affiliated EMS agencies  
8 and personnel that relate to the dispatch, response, treatment, and disposition of any patient.
- 9 (17) "EMS Educational Institution" means any agency credentialed by the OEMS to offer EMS  
10 educational programs.
- 11 (18) "EMS Non-Transporting Vehicle" means a motor vehicle operated by a licensed EMS provider  
12 dedicated and equipped to move medical equipment and EMS personnel functioning within the  
13 scope of practice of an AEMT or Paramedic to the scene of a request for assistance. EMS  
14 nontransporting vehicles shall not be used for the transportation of patients on the streets, highways,  
15 waterways, or airways of the state.
- 16 (19) "EMS Peer Review Committee" means a committee as defined in G.S. 131E-155(6b).
- 17 ~~(20)~~ ~~"EMS Performance Improvement Self Tracking and Assessment of Targeted Statistics" means one~~  
18 ~~or more reports generated from the State EMS data system analyzing the EMS service delivery,~~  
19 ~~personnel performance, and patient care provided by an EMS system and its associated EMS~~  
20 ~~agencies and personnel. Each EMS Performance Improvement Self Tracking and Assessment of~~  
21 ~~Targeted Statistics focuses on a topic of care such as trauma, cardiac arrest, EMS response times,~~  
22 ~~stroke, STEMI (heart attack), and pediatric care.~~
- 23 ~~(21)~~(20) "EMS Provider" means those entities defined in G.S. 131E-155(13a) that hold a current license  
24 issued by the Department pursuant to G.S. 131E-155.1.
- 25 ~~(22)~~(21) "EMS System" means a coordinated arrangement of local resources under the authority of the county  
26 government (including all agencies, personnel, equipment, and facilities) organized to respond to  
27 medical emergencies and integrated with other health care providers and networks including public  
28 health, community health monitoring activities, and special needs populations.
- 29 ~~(23)~~(22) "Essential Criteria" means those items that are the requirements for the respective level of trauma  
30 center designation (I, II, or III), as set forth in Rule .0901 of this Subchapter.
- 31 ~~(24)~~(23) "Focused Review" means an evaluation by the OEMS of corrective actions to remove contingencies  
32 that are a result of deficiencies following a site visit.
- 33 ~~(25)~~(24) "Ground Ambulance" means an ambulance used to transport patients with traumatic or medical  
34 conditions or patients for whom the need for specialty care, emergency, or non-emergency medical  
35 care is anticipated either at the patient location or during transport.

1 ~~(26)~~(25) "Hospital" means a licensed facility as defined in G.S. 131E-176 or an acute care in-patient  
2 diagnostic and treatment facility located within the State of North Carolina that is owned and  
3 operated by an agency of the United States government.

4 ~~(27)~~(26) "Inclusive Trauma System" means an organized, multi-disciplinary, evidence-based approach to  
5 provide quality care and to improve measurable outcomes for all defined injured patients. EMS,  
6 hospitals, other health systems, and clinicians shall participate in a structured manner through  
7 leadership, advocacy, injury prevention, education, clinical care, performance improvement, and  
8 research resulting in integrated trauma care.

9 ~~(28)~~(27) "Infectious Disease Control Policy" means a written policy describing how the EMS system will  
10 protect and prevent its patients and EMS professionals from exposure and illness associated with  
11 contagions and infectious disease.

12 ~~(29)~~(28) "Lead RAC Agency" means the agency (comprised of one or more Level I or II trauma centers) that  
13 provides staff support and serves as the coordinating entity for trauma planning.

14 ~~(30)~~(29) "Level I Trauma Center" means a hospital that has the capability of providing guidance, research,  
15 and total care for every aspect of injury from prevention to rehabilitation.

16 ~~(31)~~(30) "Level II Trauma Center" means a hospital that provides trauma care regardless of the severity of  
17 the injury, but may lack the comprehensive care as a Level I trauma center, and does not have trauma  
18 research as a primary objective.

19 ~~(32)~~(31) "Level III Trauma Center" means a hospital that provides assessment, resuscitation, emergency  
20 operations, and stabilization, and arranges for hospital transfer as needed to a Level I or II trauma  
21 center.

22 ~~(33)~~(32) "Medical Crew Member" means EMS personnel or other health care professionals who are licensed  
23 or registered in North Carolina and are affiliated with a SCTP.

24 ~~(34)~~(33) "Medical Director" means the physician responsible for the medical aspects of the management of  
25 a practice setting utilizing credentialed EMS personnel or medical crew members, or a Trauma  
26 Center.

27 ~~(35)~~(34) "Medical Oversight" means the responsibility for the management and accountability of the medical  
28 care aspects of a practice setting utilizing credentialed EMS personnel or medical crew members.  
29 Medical Oversight includes physician direction of the initial education and continuing education of  
30 EMS personnel or medical crew members; development and monitoring of both operational and  
31 treatment protocols; evaluation of the medical care rendered by EMS personnel or medical crew  
32 members; participation in system or program evaluation; and directing, by two-way voice  
33 communications, the medical care rendered by the EMS personnel or medical crew members.

34 ~~(36)~~(35) "Mobile Integrated Healthcare" means utilizing credentialed personnel who have received  
35 additional training as determined by the Alternative Practice Setting medical director to provide  
36 knowledge and skills for the healthcare provider program needs.

- 1       ~~(37)~~(36) "Office of Emergency Medical Services" means a section of the Division of Health Service  
2       Regulation of the North Carolina Department of Health and Human Services located at 1201  
3       Umstead Drive, Raleigh, North Carolina 27603.
- 4       ~~(38)~~(37) "On-line Medical Control" means the medical supervision or oversight provided to EMS personnel  
5       through direct communication in-person, via radio, cellular phone, or other communication device  
6       during the time the patient is under the care of an EMS professional.
- 7       ~~(39)~~(38) "Operational Protocols" means the administrative policies and procedures of an EMS System or that  
8       provide guidance for the day-to-day operation of the system.
- 9       ~~(40)~~(39) "Physician" means a medical or osteopathic doctor licensed by the North Carolina Medical Board  
10       to practice medicine in the state of North Carolina.
- 11       ~~(41)~~(40) "Regional Advisory Committee" means a committee comprised of a lead RAC agency and a group  
12       representing trauma care providers and the community, for the purpose of regional planning,  
13       establishing, and maintaining a coordinated trauma system.
- 14       ~~(42)~~(41) "Request for Proposal" means a State document that must be completed by each hospital seeking  
15       initial or renewal trauma center designation.
- 16       (42) "Specialized Ambulance Protocol Summary (SAPS) means a document listing of all standard  
17       medical equipment, supplies, and medications, approved by the Specialty Care or Air Medical  
18       Program Medical Director as sufficient to manage the anticipated number and severity of injury or  
19       illness of the patients, for all vehicles used in the program based on the treatment protocols and  
20       approved by the OEMS.
- 21       (43) "Significant Failure to Comply" means a degree of non-compliance determined by the OEMS during  
22       compliance monitoring to exceed the ability of the local EMS System to correct, warranting  
23       enforcement action pursuant to Section .1500 of this Subchapter.
- 24       ~~(44) "State Medical Asset and Resource Tracking Tool" means the Internet web based program used by~~  
25       ~~the OEMS both in its daily operations and during times of disaster to identify, record, and monitor~~  
26       ~~EMS, hospital, health care, and sheltering resources statewide, including facilities, personnel,~~  
27       ~~vehicles, equipment, and pharmaceutical and supply caches.~~
- 28       ~~(45)~~(44) "Specialty Care Transport Program" means a program designed and operated for the transportation  
29       of a patient by ground or air requiring specialized interventions, monitoring, and staffing by a  
30       paramedic who has received additional training as determined by the program Medical Director  
31       beyond the minimum training prescribed by the OEMS, or by one or more other healthcare  
32       professional(s) qualified for the provision of specialized care based on the patient's condition.
- 33       ~~(46)~~(45) "Specialty Care Transport Program Continuing Education Coordinator" means a ~~Level II~~ Level I  
34       EMS Instructor within a SCTP who is responsible for the coordination of EMS continuing education  
35       programs for EMS personnel within the program.
- 36       ~~(47)~~(46) "Stretcher" means any wheeled or portable device capable of transporting a person in a recumbent  
37       position and may only be used in an ambulance vehicle permitted by the Department.

- 1 ~~(48)~~(47) "Stroke" means an acute cerebrovascular hemorrhage or occlusion resulting in a neurologic deficit.
- 2 ~~(49)~~(48) "System Continuing Education Coordinator" means the Level II EMS Instructor designated by the
- 3 local EMS System who is responsible for the coordination of EMS continuing education programs.
- 4 ~~(50)~~(49) "System Data" means all information required for daily electronic submission to the OEMS by all
- 5 EMS Systems using the EMS data set, data dictionary, and file format as specified in "North
- 6 Carolina College of Emergency Physicians: Standards for Medical Oversight and Data Collection,"
- 7 incorporated herein by reference including subsequent amendments and editions. This document is
- 8 available from the OEMS, 2707 Mail Service Center, Raleigh, North Carolina 27699-2707, at no
- 9 cost and online at [www.ncems.org](http://www.ncems.org) OEMS at <https://oems.nc.gov> <https://oems.nc.gov/systems> at no
- 10 cost.
- 11 ~~(51)~~(50) "Trauma Center" means a hospital designated by the State of North Carolina and distinguished by
- 12 its ability to manage, on a 24-hour basis, the severely injured patient or those at risk for severe
- 13 injury.
- 14 ~~(52)~~(51) "Trauma Patient" means any patient with an ICD-CM discharge diagnosis as defined in the "North
- 15 Carolina Trauma Registry Data Dictionary," incorporated herein by reference, including subsequent
- 16 amendments and editions. This document is available from the OEMS, 2707 Mail Service Center,
- 17 Raleigh, North Carolina 27699-2707, at no cost and OEMS online at
- 18 <https://info.ncdhhs.gov/dhsr/EMS/trauma/traumaregistry.html>
- 19 <https://oems.nc.gov/wp-content/uploads/2022/10/datadictionary.pdf> at no cost.
- 20 ~~(53)~~(52) "Trauma Program" means an administrative entity that includes the trauma service and coordinates
- 21 other trauma-related activities. It shall also include the trauma Medical Director, trauma program
- 22 manager/trauma coordinator, and trauma registrar. This program's reporting structure shall give it
- 23 the ability to interact with at least equal authority with other departments in the hospital providing
- 24 patient care.
- 25 ~~(54)~~(53) "Trauma Registry" means a disease-specific data collection composed of a file of uniform data
- 26 elements that describe the injury event, demographics, pre-hospital information, diagnosis, care,
- 27 outcomes, and costs of treatment for injured patients collected and electronically submitted as
- 28 defined by the OEMS. The elements of the Trauma Registry can be accessed at
- 29 <https://info.ncdhhs.gov/dhsr/EMS/trauma/traumaregistry.html> online at [https://oems.nc.gov/wp-](https://oems.nc.gov/wp-content/uploads/2022/10/datadictionary.pdf)
- 30 [content/uploads/2022/10/datadictionary.pdf](https://oems.nc.gov/wp-content/uploads/2022/10/datadictionary.pdf) at no cost.
- 31 ~~(55)~~(54) "Treatment Protocols" means a document approved by the Medical Directors of the local EMS
- 32 System, Specialty Care Transport Program, Alternative Practice Setting, or Trauma Center and the
- 33 OEMS specifying the diagnostic procedures, treatment procedures, medication administration, and
- 34 patient-care-related policies that shall be completed by EMS personnel or medical crew members
- 35 based upon the assessment of a patient.
- 36 ~~(56)~~(55) "Triage" means the assessment and categorization of a patient to determine the level of EMS and
- 37 healthcare facility based care required.

1           ~~(57)~~(56) "Water Ambulance" means a watercraft specifically configured and medically equipped to transport  
2           patients.

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4   *History Note:*    *Authority G.S. 131E-155(6b); 131E-162; 143-508(b); 143-508(d)(1); 143-508(d)(2); 143-*  
5                    *508(d)(3); 143-508(d)(4); 143-508(d)(5); 143-508(d)(6); 143-508(d)(7); 143-508(d)(8); 143-*  
6                    *508(d)(13); 143-518(a)(5);*  
7                    *Temporary Adoption Eff. January 1, 2002;*  
8                    *Eff. April 1, 2003;*  
9                    *Amended Eff. March 3, 2009 pursuant to E.O. 9, Beverly Perdue, March 3, 2009;*  
10                    *Pursuant to G.S. 150B-21.3(c), a bill was not ratified by the General Assembly to disapprove this*  
11                    *rule;*  
12                    *Readopted Eff. January 1, 2017;*  
13                    *Amended Eff. April 1, 2024; July 1, 2021; September 1, 2019; July 1, 2018.*